



SAS Reclamation - Return Goods Program Overview

What is it?

S. Abraham & Sons, Inc. (SAS) uses a third party reclamation center to handle returns from our customers. All returns from customers, as well as discontinued, outdated and recalled product are sent to Inmar Supply Chain Services. Once the product arrives at the reclamation center it is scanned by the retail selling unit. After the product is scanned, a detailed invoice is generated reflecting the total value and quantity of the product returned. At the end of each month the invoices are put online for each vendor or broker to obtain.

How do I obtain my invoices?

Your invoices will be available online for 90 days. Your web access key code will not be available until your first invoice is generated. Upon receiving your first deduction from SAS please call the toll-free number 1-866-248-3163 or email the Invoicelink Support Team at returnsinvoices@inmar.com to obtain your specific web access key. Once you have your company specific code please follow the instructions below to obtain your invoices.

- Go to www.inmar.com
- Click on the white Client Web Tools button at the top of the screen and select Returns Invoices (Invoicelink) under the **Supply Chain Network Web Apps** column.
- If you are a first time visitor: Click "**Register**", complete your personal profile then click "Continue" and accept the License Agreement. If you are a return visitor: Enter your username and password and go to the "My Vendors" tab.
- Enter the Web Access Key(s) which will be provided by the Invoicelink Support Team.
- Once you have successfully registered you will receive email notification.
- **For questions contact Inmar at our toll-free number 1-866-248-3163 or email the InvoiceLink Support Team at returnsinvoices@inmar.com**

Where is my product located?

Product that has been sent to the reclamation center is located at:

Inmar Supply Chain Services
2425 American Way
Fort Wayne, IN 46809

What do I need to do if I want my product back?

If a vendor wants to have their product back they must check the appropriate box on the attached Chute form. Chute options 3 – 6 will allow the vendor to get their product back but if options 1 or 2 are chosen the product will either be destroyed or donated.

If I chose to get my product back who do I need to contact?

In order to make arrangements to get your product back you can contact Bryan Knippen who is the warehouse manager at Inmar Supply Chain Services. Below is his contact information:

Email: bryan.knippen@inmar.com

Phone: 260-478-8400

How do I reimburse SAS for returns?

There are a few different methods for reimbursing SAS for your reclamation invoices. Please indicate your choice on the attached chute form. If nothing is checked the default option will be to deduct.

Deduct (*default*) – The reclamation invoices will be processed by SAS and will be deducted against future purchases 30 days from invoice date. If returns exceed purchases a check will be required for the balance due.

Credit Memo – A credit memo must be issued to SAS within 30 days of the reclamation invoice date.

Check – A check must be sent to SAS for the amount of the reclamation invoice within 30 days of the reclamation invoice date.

Any checks issued to SAS for reimbursement of reclamation should be sent to:

S. Abraham & Sons. Inc.
Attn: Reclamation Dept.
4001 Three Mile Rd. N.W.
P.O. Box 1768
Grand Rapids, MI 49501

If you have any questions please contact the SAS reclamation department:

Angela Wynn (616)453-6358 x6378 or Angela.Wynn@sasinc.com

Margo Flickinger (616) 453-6358 x6368 or Margo.Flickinger@sasinc.com

SAS Reclamation Product Disposition Options

Chute - Please select 1 option only



By signing this document your company agrees to reimburse SAS for the product list cost PLUS scan charge.

CHUTE #1 - Scan and Dispose 20 Cents/Piece

Product will be scanned and disposed of or destroyed. The reduced charge reflects a rebate to the reclamation center for the proceeds of salvage recovery. All frozen and refrigerated dairy items will be billed at this rate if the supplier does not request product review.

CHUTE #2 - Scan and Donate 25 Cents/Piece

Product will be scanned and re-boxed for immediate donation to the Food Bank. Non-usable product will be disposed of.

CHUTE #3 - Scan and Hold for Vendor Review 30 Cents/Piece

Product will be scanned, sorted by manufacturer, and held for review. Review must be within three weeks of the billing date. The vendor is responsible to remove the product from our facility at the time of review

CHUTE #4 - Scan and Hold for Third Party Review 33 Cents/Pieces

This is the same process as chute #3, except a third party will review the merchandise. Experience shows that third party review requires more of our manager's time and uses more space for checking, hence the higher up-charge.

CHUTE #5 - Scan and Hold for Vendor Review, then Dump 38 Cents/Piece

This is the same process as chute #3, except that the product would go into the compactor and then to the landfill. This is very expensive and is not environmentally friendly. We discourage the choice of chute #5.

Chute #6 - Scan and Ship back to Manufacturer 40 Cents/Piece

Product will be scanned, sorted by manufacturer, and shipped back to the vendor freight collect.

The chute option can be changed upon written request. Based on the timing of a request, it may take up to 30 days to implement. **It is the vendor's responsibility to make arrangements for freight returns in a timely manner.**

Select a payment option to reimburse SAS

(All payment types are due within 30 days of invoice date.)

Deduct

Credit Memo

Check

***By your Signature "It is further agreed that any and all disputes will be commenced in a court of proper subject matter; jurisdiction in Kent County, Michigan where the purchaser resides."
Any amounts due SAS after discontinuance of business will be paid by check.

Company _____

Authorized Signature _____ Date _____

Printed Name _____

Return completed form to: S. Abraham & Sons, Inc.
PO Box 1768
Grand Rapids, MI 49501-1768

***** S. Abraham and Sons cannot proceed with setting up a new item until this form is completed and returned to the above address.**

FOR INTERNAL USE ONLY

SCM Signature _____ Date _____

Mktg V# _____ A/PV# _____